



911 Data Transformed into Actionable Insights

Reporting & Analytics Tools for Public Safety

PSAPs collect vast amounts of data - ECaTS helps you make sense of it.

When you partner with ECaTS, you get more than a set of static, out-of-the-box reports. You get a suite of tools you can customize for your unique requirements. With ECaTS, you're equipped to make faster, smarter decisions with accurate data and best-in-class analytics tailored just for you.

ECaTS doesn't stop there. We'll help you maximize your investment with ongoing, white-glove service and support. Our customer service teams make sure you're leveraging our tools to their fullest capabilities while ensuring you have the ad hoc and scheduled reports you need to understand every facet of your agency's operations.

What We Do

Text-to-911 Reporting helps you identify periods of high text volume and monitor response times by session and message. You can easily review text transcripts and investigate incidents of misuse of the 911 system. These tools can also provide insight into the adoption and use of text-to-911 within your community for educational purposes and community outreach.

Reporting and Analytics tools for:

- MIS
- Real-time PSAP Monitoring
- Staffing Forecast
- Wireless Routing Analysis
- Text-to-911
- NG911 / i3

Let's save more lives together.

Connect with us to customize a reporting and analyzing solution that meets your unique requirements.

Online: ecats911.com

Email: info@ecats911.com

Phone: 1-855-333-0826

Transformational Tools by ECaTS

ECaTS' solutions are compatible with all the leading CPE platforms. Better yet, our tools can capture data from disparate CPEs across your entire enterprise, and aggregate and consolidate the information for streamlined reporting and analysis.

Why it matters:

- Make smarter decisions with real insights
- Plan better budgets using the right data
- Justify funding with facts and statistics
- Identify and respond to incidents faster
- Staff your PSAP using trusted models
- Improve PSAP operations and performance
- Spot trends and solve problems faster

Why ECaTS?

- Flexible 911 reporting and analytics tool
- Intuitive and customizable
- Relentless customer service and support
- Extremely secure and highly-available web interface
- Trusted by more than 2000 agencies
- Seamless integration with leading providers

About ECaTS

We're as passionate about public safety and saving lives as you are. That's why the ECaTS team works hand-in-hand with our customers as we develop, manage and optimize every facet of our reporting and analytics solutions. Our business is 100% dedicated to emergency call tracking and reporting so that you make decisions that lead to improved emergency response and, ultimately, more saved lives.

For more information, please call [1-855-333-0826](tel:1-855-333-0826), email info@ecats911.com or visit ecats911.com

ECaTS